Incident Management Principles and EOC Coordination

NIMS Review

- Preparedness
- Communication & Information Management
- Resource Management
- Command and Management
NIMS Review:
Preparedness

• Cycle of:
  – Planning
  – Organizing
  – Training
  – Equipping
  – Exercising
  – Corrective Action

NIMS Review:
Communication & Information Management

• Common operating picture
  – Situation Reports (SITREPs)
  – Event Notifications
  – WebEOC
  – Web Vision
  – HAN

• Interoperable Communications
  – 800MHz radios
  – Email systems
NIMS Review: Resource Management

- Ask often, ask early
  - What is needed to fix the problem?
- Resource typing
  - Think skillsets, e.g. Admin or Nurse needed?
- Resource tracking & status
  - MRC Volunteers deployed?
  - Staff deployment status, e.g. available, unavailable, assigned?

NIMS Review: Command and Management

- Comprised of:
  - ICS
  - Multiagency Coordination Systems (MACS)
  - Public Information

- Most visible aspects of incident management
ICS Review

Types of Command

- **Single Incident Command**
  - Usually smaller incidents, e.g. house fire, single district outbreak

- **Unified Command**
  - Multiple agencies, one lead agency, e.g. Health lead with Fire and Police partners

- **Area Command**
  - Incident or many incidents spread out over large geographical area, e.g. multiple districts
ICS Review:
SMART Objectives

- Objectives should be:
  - Simple
  - Measureable
  - Achievable
  - Realistic
  - Time oriented

- Examples:
  - “Implant 20 PPDs by 1800 hours”
  - “Triage all patients by 1700 hours”
  - “Collect 10 samples from xxx nursing home”

ICS Review:
Resources & Resource Typing

- Kinds vs. Types
  - *Kinds* = describe what the resource is, e.g. Planning Chief, Nurse, etc.
  - *Types* = describe the resource’s capabilities, e.g. Type I Planning Chief, RN vs. LPN

- Follow the K.I.S.S. principle
- Think in terms of skill sets
  - What skill, training, or tool solves the problem
IMT Concepts: Incident Types

• **Type I** (most complex)
  – National resources needed
  – All C&G positions filled
  – Incident personnel may exceed 1000
  – Written incident action plan (IAP)
  – Multiple operational periods
  – High impact on localities

• **Type II**
  – Regional or national resources needed
  – Most or all C&G positions filled
  – Incident personnel may exceed 500
  – Written incident action plan (IAP)
  – Multiple operational periods
  – High impact on localities
IMT Concepts:
Incident Types

• Type III
  – Regional resources needed
  – Some or all C&G positions filled
  – Incident personnel may exceed 100
  – Written incident action plan (IAP)
  – May have multiple operational periods
  – High impact on localities

IMT Concepts:
Incident Types

• Type IV
  – Local resources typically meet the need
  – Only required ICS positions filled
  – Incident personnel may exceed 25
  – Incident action plan (IAP) not required, but documented ops brief advised
  – Usually one operational period
  – Manageable at the local level
**IMT Concepts:**

**Incident Types**

**Type V**
- Local resources meet the need
- Only required ICS positions filled
- Incident personnel may exceed 10
- Incident action plan (IAP) not required
- Contained within one to a few hours
- Manageable at the local level

**Incident Type Examples by Level**

<table>
<thead>
<tr>
<th>Type</th>
<th>Example 1</th>
<th>Example 2</th>
<th>Example 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type I</td>
<td>National outbreak/bio attack (2009 H1N1/Smallpox)</td>
<td>9/11 attacks</td>
<td>Large wildfires</td>
</tr>
<tr>
<td>Type II</td>
<td>Statewide outbreak/bio attack</td>
<td>RIR NASCAR</td>
<td>Large area impact earthquake</td>
</tr>
<tr>
<td>Type III</td>
<td>Multi health district outbreak (Mumps)</td>
<td>Tornado with local infrastructure impact</td>
<td>Large urban fire with mutual aid</td>
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<tr>
<td>Type IV</td>
<td>Health district outbreak (TB/Norovirus)</td>
<td>Single family house fire</td>
<td>Bank robbery</td>
</tr>
<tr>
<td>Type V</td>
<td>Local rabies exposure</td>
<td>Traffic stop</td>
<td>Medical EMS call</td>
</tr>
</tbody>
</table>
ECC coordinates county resources as possible and diverts resources to IMT as requested and as resources allow, e.g. PD ECC to DPW ECC.

Financial guidelines, constraints, etc. set by Finance Section for IMT and EOC. Include these in IMT’s delegation of authority.

Considerations for Success:
1. Talk to each other.
2. Check your ego at the door.
3. Create delegation of authority/IMT guidance document to set scope up front.
4. Only utilize needed positions and demobilize those not working or not necessary.
5. Stay in your lane, but work with and across other lanes.
6. Learn other’s jobs to better understand how to do yours.
7. Policy and EOC provide 30,000 foot picture.
8. IMT manages their assigned, ground level incident/event.

All resource requests go through EOC Logistics, but Supply Unit with IMT and/or at incident.

Forward Observers gather IMT level intel and situation updates and coordinate “big picture” with Situation Unit.

Status Check In Recorders provide IMT level accountability and coordinate “big picture” with Resource Unit.

Agency Heads Policy Group

OEM/Designee EOC Manager

ECC

Qualified SDFR Safety

Qualified PSC State Planning

Qualified PSC State Logistics

Qualified PSC State Finance

Agency Designees ESFs

IC/UC IMT/Field Units

Safety

Deputy Ops

Deputy Plans

Supply Unit

SCKN

FOBS

EOC/UC IMT/Field Units

Policy Group coordinates with and through EOC. Lead for creation of delegation of authority.

Agency PIOs JIC/JIS

Qualified RESL Resource Unit

Qualified SITL Situation unit

Qualified PSC State Planning

Qualified PSC State Logistics

Qualified PSC State Finance

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