Unite the Right – ANTIFA Protests in Charlottesville, VA: A Case Study in Health Response Organization

Ron Clinedinst, Northwest Regional Healthcare Coordinator, Virginia Hospital and Healthcare Association

Michael Keatts, Northwest Region Health Emergency Coordinator, Virginia Department of Health

Robert Mauskapf, Director, Office of Emergency Preparedness, Virginia Department of Health

Ryan McKay, MPA, Local Health Emergency Coordinator, Thomas Jefferson Health District
National Capital Region (NCR) Cities Readiness Initiative (CRI)
Statewide Hospital Preparedness Program

VDH provides the framework for statewide administration of HPP

VDH works through the Virginia Hospital and Healthcare Association (VHHA) to coordinate governance and initiatives to 6 Healthcare Coalitions with 300+ participating facilities

- Regional Healthcare Coordinators develop their regional plans, polices and governance structure under the oversight of their Regional Healthcare Coalition

- Regions operate Regional Healthcare Coordination Centers (RHCC)
Emergency Support Function 8 Coordination

Ryan L. McKay, MPA
Local Health Emergency Coordinator
Thomas Jefferson Health District
Thomas Jefferson Health District

- 1 city and 5 counties
- 5 local health departments
- 93 full-time employees
- ~250k total population
Issues Identified in the 2017 After Action Report

• Coordination within the Emergency Support Function (ESF) 8 Framework.

• Appropriately trained medical staff in the medical tent.

• Coordinated access to behavioral health services during and after the event.
ESF 8 Framework for Coordination

• Coordinating and Cooperating ESF 8 participants operate in concert while maintaining control over internal decision making, deployment, and operations.

• Agencies share pre-determined Essential Elements of Information (EEIs) with the Coordinating Entity.

• Submit resource requests; and work together to support broader decision making for the overall response.
Planning Timeline: May 9 - August 8

May 9
- EOC/ICS Interface Training
- Psychological First Aid and Skills for Psychological Recovery
- Behavioral Health Planning

May 16
- Behavioral Health Planning

May 23
- Behavioral Health Planning

May 30
- Behavioral Health Planning

June 6
- Behavioral Health Planning
- EOC Functional Exercise

June 13
- Behavioral Health Planning

June 20
- Behavioral Health Planning

June 27
- EOC Functional Exercise
- Behavioral Health Planning

July 4
- Behavioral Health Planning

July 11
- Behavioral Health Planning

July 18
- Behavioral Health Planning

July 25
- Behavioral Health Planning

August 1
- Behavioral Health Planning

August 8
- Behavioral Health Planning
- MRC Behavioral Health Response Team Training

Emergency Department Visits for Anxiety or Psychiatric Evaluation by Week, Charlottesville Area 2017
Building Capacity for Behavioral Health Response

- 91 people trained in Psychological First Aid & Skills for Psychological Recovery
- 24 new MRC volunteers and 31 total volunteers on the Behavioral Health Response Team.
- 21 MRC volunteers provided 210 hours of service between August 10 - 13.
ESF 8 Coordination: Response Phase
Regional Support and Coordination

Michael Keatts
Northwest Region Emergency Coordinator
Virginia Department of Health
Virginia Dept. of Health
Regions and Districts
## Public Health Staffing Needs at Event

<table>
<thead>
<tr>
<th></th>
<th>August 10</th>
<th>August 10</th>
<th>August 11</th>
<th>August 11</th>
<th>August 12</th>
<th>August 13</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Friday 7am -7pm</td>
<td>Friday 7pm – 7am</td>
<td>Saturday 7am – 7pm</td>
<td>Saturday 7pm – 7am</td>
<td>Sunday 7am – 7pm</td>
<td>Monday 7am – 7pm</td>
</tr>
<tr>
<td>Local EOC</td>
<td>2 staff</td>
<td>2 staff</td>
<td>1 staff</td>
<td>2 staff</td>
<td>1 staff</td>
<td>1 staff</td>
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<tr>
<td>Joint Info Center</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
</tr>
<tr>
<td>Medical Tent</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
<td>1 staff</td>
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<tr>
<td>Mental Health Services Staging</td>
<td>1 staff</td>
<td>2 staff</td>
<td>2 staff</td>
<td>2 staff</td>
<td>2 staff</td>
<td>2 staff</td>
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</tbody>
</table>
Virginia Department of Health
Intra-agency Staff Request & Deployment Process

• Recognition of Need
• Request Initiated - Submitted for Approval
• Designate a “Staff Mobilization Coordinator”
• Identify/Select Staff to be Deployed
• Staff Assignment Form Issued and Staff Deploy
• Track Deployed Staff
• Demobilization of Deployed Staff
Assignment Form

Dates/Times, Location

Expected Role/Duties

Items to Bring

Working Conditions

Safety Concerns

Overnight Accommodations

Contact Information

<table>
<thead>
<tr>
<th>Hotel Name</th>
<th>Primary</th>
<th>Secondary</th>
<th>Tertiary</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotel Address</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hotel Phone</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check-in Date (if reserved)</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

Person Making Hotel Arrangements (name/title): Office Phone: Cell Phone:

<table>
<thead>
<tr>
<th>Other Staff Contacts</th>
<th>Name</th>
<th>Office #</th>
<th>Cell #</th>
<th>email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobilization Coordinator</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Your Health District Director</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Your Health District Emergency Coordinator</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

Reminder Checklist

Before Deployment
- As appropriate, place on hold or complete work-related assignments
- Establish out of office email and voicemail messages
- Provide current cell phone/contact number to supervisor and the staff mobilization coordinator so you can be reached
- Ensure you identify
- Prepare your go-to checklist to assist work you will be
- If applicable: check
- Ensure that you
- Take some cash
- Provide family/friend cell phone

Upon Arrival
- Notify your family
- Notify your health district director/local health emergency coordinator or Staff Mobilization Coordinator of date/time of arrival.
- Make Contact with Local Person that you are to report to – listed on your Assignment Form (by phone if prior to work assignment time or in-person at work assignment location)
- Sign-In at work site
- Receive Site Briefing/Instructions
- Report any injuries or illness
- Maintain records of work hours/expense - Begin keeping all receipts for meals, hotel, etc.

Assignment Completion/Demobilization
- Return any equipment/supplies
- Inform local point of contact
- Sign-out
- Notify your health district director/local health emergency coordinator or Staff Mobilization Coordinator completion and of date/time of departure. Inform family as needed.

Return to Home District
- Notify your health district director/local health emergency coordinator or Staff Mobilization Coordinator of date/time arrival back at home district
- Submit travel and expense reports

Protecting You and Your Environment
Public Health Staff Deployed to Support Local Health Staff

2 for the Local Emergency Operations Center
1 for the Joint Information Center
1 for the Behavioral Health Services Site
1 for the Medical Field Tent
Regional Coordination
Providing Awareness
Information Sharing
Active Engagement

VDH Health Districts, Regions & State/Central Office
Regional Healthcare Coordination

Ron Clinedinst
Northwest Region Healthcare Coordinator
Virginia Hospital and Healthcare Association
Northwest Region Healthcare Coalition
- 8,499 square miles
- 26 cities and counties
- 14 hospitals
- 207 healthcare facilities
- 4 public health districts
Equipment for Emergency Medical Services (EMS) Task Force

• Stabilization Treatment-in-Place - (STiP)
  o Two Base-X 305 Tents
  o Flooring for two tents
  o Heating and Cooling for two tents
  o Generator
  o 25 beds
  o Medical Supplies
Fatality Management System
  • Fatality Management System on stand-by

Hospital bed numbers
  • Northwest, Near Southwest, Central, and Northern Regions
ICE Cooling Unit - Mort Kit 2

SKU: EM561

Description: MORTUARY KIT 2 - Mortuary Cooling Pad

The Mortuary Cooling Pad can be put into a body bag to help preserve tissue in cadavers during transportation. The Pad can be decontaminated and reused. It is great when temperatures are high and can effectively preserve tissue. This system is designed for transport to a facility with extended preservation capabilities such as a refrigerated trailer.

Kit Includes:

- 2 - ICE Cooling Unit (24V Battery, Battery charger, & Power Cable)
- 2 - Multi-Port Connection Hose
- 2 - 6' Extension Hose
- 8 - Mortuary Cooling Pad
<table>
<thead>
<tr>
<th>Organization Name</th>
<th>Clinical Status</th>
<th>Emer. Dept. Availability</th>
<th>Inpatient Bed Availability</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Red</td>
<td>Yel</td>
</tr>
<tr>
<td>Augusta Health</td>
<td>Normal</td>
<td>1</td>
<td>5</td>
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<tr>
<td>Bath County Community Hospital</td>
<td>Normal</td>
<td>2</td>
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<tr>
<td>Carlton Stonewall Jackson Hospital</td>
<td>Normal</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Novant Health UVA Health System Culpeper Medical Center</td>
<td>Normal</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Page Memorial Hospital</td>
<td>Normal</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Sentara Martha Jefferson Hospital</td>
<td>Normal</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Sentara Rockingham Memorial Hospital</td>
<td>Normal</td>
<td>3</td>
<td>5</td>
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<tr>
<td>Shenandoah Memorial Hospital</td>
<td>Normal</td>
<td>4</td>
<td>5</td>
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<tr>
<td>University of Virginia Health System</td>
<td>Normal</td>
<td>6</td>
<td>9</td>
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<tr>
<td>UVA Healthsouth Rehabilitation Hospital</td>
<td>Normal</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Warren Memorial Hospital</td>
<td>Normal</td>
<td>2</td>
<td>6</td>
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<tr>
<td>Western State Hospital</td>
<td>Normal</td>
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<tr>
<td>Winchester Medical Center</td>
<td>Normal</td>
<td>5</td>
<td>17</td>
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<tr>
<td>VCU Medical Center</td>
<td>Normal</td>
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<td>12</td>
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<tr>
<td>Central Lynchburg General Hospital</td>
<td>Normal</td>
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<td>4</td>
</tr>
</tbody>
</table>

Hospital Total: 35  76  145  242  95  30  7  60  24  35  23  46
Daily Situation Reports (**SITREPs**)  
• Daily reporting began the day before the scheduled events  
• Sent to the leadership of Virginia Department of Health (VDH), the Virginia Hospital and Healthcare Association (VHHA), the Virginia Department of Emergency Management (VDEM), and the Northwest Region Healthcare Coalition membership  
• Essential Elements of Information (EEI)

<table>
<thead>
<tr>
<th># Hospitals Impacted</th>
<th># Healthcare Facilities Activated EOC/ECC</th>
<th># Health Staff Deployed and Location</th>
<th># Medical Reserve Corps Deployed/Location</th>
</tr>
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<tbody>
<tr>
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</tbody>
</table>

<table>
<thead>
<tr>
<th># Shelters Supported</th>
<th>Logistics Requests</th>
<th># of Event Related Fatalities (per OCME)</th>
<th># of Patient Contacts at Medical Tent</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th># of Patient Transports</th>
<th># Crisis Counseling Sites and Locations</th>
<th># Crisis Counseling Staff</th>
<th># Behavioral Health Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Item</td>
<td>Measure</td>
<td>Metric</td>
<td>Status</td>
</tr>
<tr>
<td>------</td>
<td>---------</td>
<td>--------</td>
<td>--------</td>
</tr>
<tr>
<td>1</td>
<td>Impacted facilities for Acute/Critical Care Hospitals: (e.g., power outages, closures, evacuations)</td>
<td>0</td>
<td>Sentara Martha Jefferson has additional staff on call. UVA Medical Center continues to decompres its inpatient beds. Sentara Martha Jefferson Hospital has set up DECON capabilities. Security has not increased, but additional security is available if the need arises. UVA Medical Center is at level 3 security status as of 1917hrs and will remain at this status until further notice. UVA Medical Center is at level 3 security status as of 1945hrs on Lee Street only, however Lee Street remains open to emergency vehicles and patients only. Sentara Martha Jefferson Hospital demobilized their staff earlier today.</td>
</tr>
<tr>
<td>2</td>
<td>Healthcare Facilities in Emergency Operations/ECC Open: (note: please list facilities)</td>
<td>0</td>
<td>Both Sentara Martha Jefferson and UVA Medical Center have their hospital command centers open. Sentara Martha Jefferson’s Hospital Command Center has decreased staffing overnight. The Hospital Command Center will resume fully operational status at 0700hrs August 11. Sentara Martha Jefferson and UVA Medical Center have their Hospital Command Centers open and fully staffed effective 8-11-18. Sentara Martha Jefferson and UVA Medical Center have their Hospital Command Centers open. Sentara Martha Jefferson’s command center is at a ready status tonight and will resume full opening status at 0700hrs August 12. UVA Medical Center’s command center is fully staffed until 2300hrs and will reevaluate staffing at that time. As of 1230hrs, both Sentara Martha Jefferson and UVA Medical Center’s Hospital Command Centers remain open and fully staffed. UVA Medical Center has closed their Hospital Command Center. Sentara Martha Jefferson’s Hospital Command Center has decreased to minimal staffing with the Patient Care Supervisor in charge and if nothing happens overnight, the command center will close tomorrow at 0700.</td>
</tr>
<tr>
<td>Item</td>
<td>Measure</td>
<td>Metric</td>
<td>Status</td>
</tr>
<tr>
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<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| 3    | Number of VDH/VHHA Staff deployment and location                         | 0      | 2 at Emergency Operations Center  
1 at the Joint Information Center  
1 at the Media Staging Area/Unified Command Post  
2 at the Behavioral Health Services Site  
1 at Medical Tent  
All field staffing to shut down at 7:00PM 8/12/2018  
All VDH Deployed staff have returned to their home base locations |
| 4    | Number of Medical Reserve Corps (MRC) deployment and location:           | 0      | 4 MRC were at the 607 East Jefferson St. location (behavioral health services site) from 0:30 AM to 1:00 PM on 8/13/2018. As of 1:00 PM, all MRC have completed assignments. |
| 5    | Local VDH shelter support                                                | 0      |                                                                                                                                                                                                       |
| 6    | Logistics Requests: (note: location)                                    | 0      | Full STIF is being deployed to City of Charlottesville, City Yard. The Regional STIF has been deployed and is ready for use by the EMS Task Force beginning Saturday morning. The Regional STIF remains at the City Yard, but the staff are no longer occupying it. The tear-down will begin Monday August 13 at 0900hrs. The STIF and beds have redeployed and are ready for future deployment.  
Request from Charlottesville Police Department for Narcan: TJHD/VDH provided 200 doses, TJHD Health Director providing training to law enforcement officers today at 1900 and tomorrow at 0900. Additional trainings at 7:45, 8:00 and 11:00 on 8/11  
8/12/18 Community Resilience flyers being printed for dispersal on site and to theaters (The local showing of the movie “Blackkklansman” is causing triggers in some individuals due to video footage from last year’s Unite the Right Rally used in the film)  
For 8/13/2018 - Demobilization of Medical Tent to be coordinated by UVA Special Events Medical Management with assistance from Public Works. |
<table>
<thead>
<tr>
<th>Item</th>
<th>Measure</th>
<th>Metric</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>7</td>
<td>Event-related fatalities (note: the info is provided via the OCME)</td>
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<td></td>
</tr>
<tr>
<td>8</td>
<td>Number of Patient Contacts/Patients Evaluated/Treated at Medical Tent</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Number of Known Patient Transports to Hospitals</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Number of Crisis Counseling Sites/Locations</td>
<td>0</td>
<td>907 E. Jefferson Street site was operational from 8:30 AM to 1:00 PM on 8/13/2018. No additional operations planned at this site after 1:00 PM.</td>
</tr>
<tr>
<td>11</td>
<td>Number of Crisis Counseling Staffing (number and agencies involved)</td>
<td>0</td>
<td>4 MRC were at the 907 East Jefferson St. location (Behavioral Health services site) from 8:30 AM to 1:00 PM on 8/13/2018. As of 1:00 PM, all MRC have completed assignments</td>
</tr>
<tr>
<td>12</td>
<td># of contacts with behavioral health providers by location at Medical Tent (info provided by Region 10 staff) at First Responder Medical Area at 907 East Jefferson</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

Additional Information

Northwest:

Graffiti has been located on the University of Virginia grounds. A clear bag policy has been instituted by the University of Virginia for increased safety and security levels which are the same as the football games.

More graffiti from unknown persons have been found on UVA grounds and the banners from ANTIFA that were hung earlier today have been removed.

Small groups of protesters including Antifa marched on the Downtown mall without incident.

A student rally at the University of Virginia began around 1:00 and students moved toward the downtown area. No incidents
The release of the BlackKkKlansman, a film produced by Spike Lee, is causing triggers in individuals due to video footage from last year’s Unite the Right Rally used in the film. There are two local Charlottesville theaters showing this movie (2 showings on Saturday 8/11 PM and 5 showings on Sunday 8/12). Additional social messaging about the potential trigger in case individuals allow at the ED. Post-crisis counseling services are also being made available for anyone who needs them, and can be accessed by calling 1-434-927-1809 or http://www.helplifegapshere.org.

12 cases of 24-count ice packs are being delivered (last estimate delivery at 101hrs) to be distributed to VUP Medic Units and local Charlottesville law enforcement units.

There was a 0000 rally in Washington Park. Al Sharpton also spoke at Mount Zion Church around 0000. As of 128hrs, there are still hundreds of protestors in the general area of the downtown mall moving throughout different parts of the city. There is also a vigil scheduled at 1340hrs to honor Heather Heyer.

**EMS Patient Care Calls/Contact Summaries** (per Charlottesville Fire Department)

- 8/10 Operational Period 1 (1000-0700): 0 patient care calls in the event area.
- 8/11 Operational Period 2 (0700-1000): 4 patient care calls in the event area, 2 outside. No transports from the event area.
- 8/11 Operational Period 3 (1000-1700): 1 call in event area with a transport to UVA.
- 8/12 Operational Period 4 (0700-1000): 4 calls in or near the event area with one transport to UVA.

*8/11: The release of the BlackKkKlansman, a film produced by Spike Lee, is causing triggers in individuals due to video footage from last year’s Unite the Right Rally used in the film. One person reported to the MRC Behavioral Health location for support and the newspapers in Charlottesville ran a story about another individual last night.

8/11: Ice packs (12 cases of 24) are on route to the city yard for State Police Medic Unit and Charlottesville local Law Enforcement medico unit. ETA 1181 hrs.

Charlottesville Health Department closed at 2:00PM on 8/10/18

**Deployed VDH Staff**

VDH staff deploying to assist the Thomas Jefferson Health District include:

- (3) Local Health District Emergency Coordinators
  - Central Shenandoah HD
  - Crozet HD
  - Pittsylvania Danville HD
- Northern Region PIO
- VDH Assistant Statewide Planning Coordinator.

As of 8/19/2018, 10:00 AM - all deployed VDH staff have returned to their home base locations

**VDH Office of EMS Assets Support**

The Office of EMS received the following requests for EMS resources (via Virginia WebEOC) to support two operational periods during the event period:

- 8 ALS equipped and staffed ambulances for both operational periods (0700-1000 Saturday and 0700-1000 Sunday)
- 4 ALS providers to assist in medical tents
- 2 UTV staffed with medical personnel to move patients
- 2 fire engines with BLS staffing

*Because of the inability to fulfill the last two requests, these were submitted through Statewide Mutual Aid by the Virginia Department of Emergency Management.*