

# Payment & Delivery Reform Technical Assistance Survey Results Summary

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Association of State and Territorial Health Officials (ASTHO)  
Health Systems Transformation Team  
November 2014



## Survey Overview

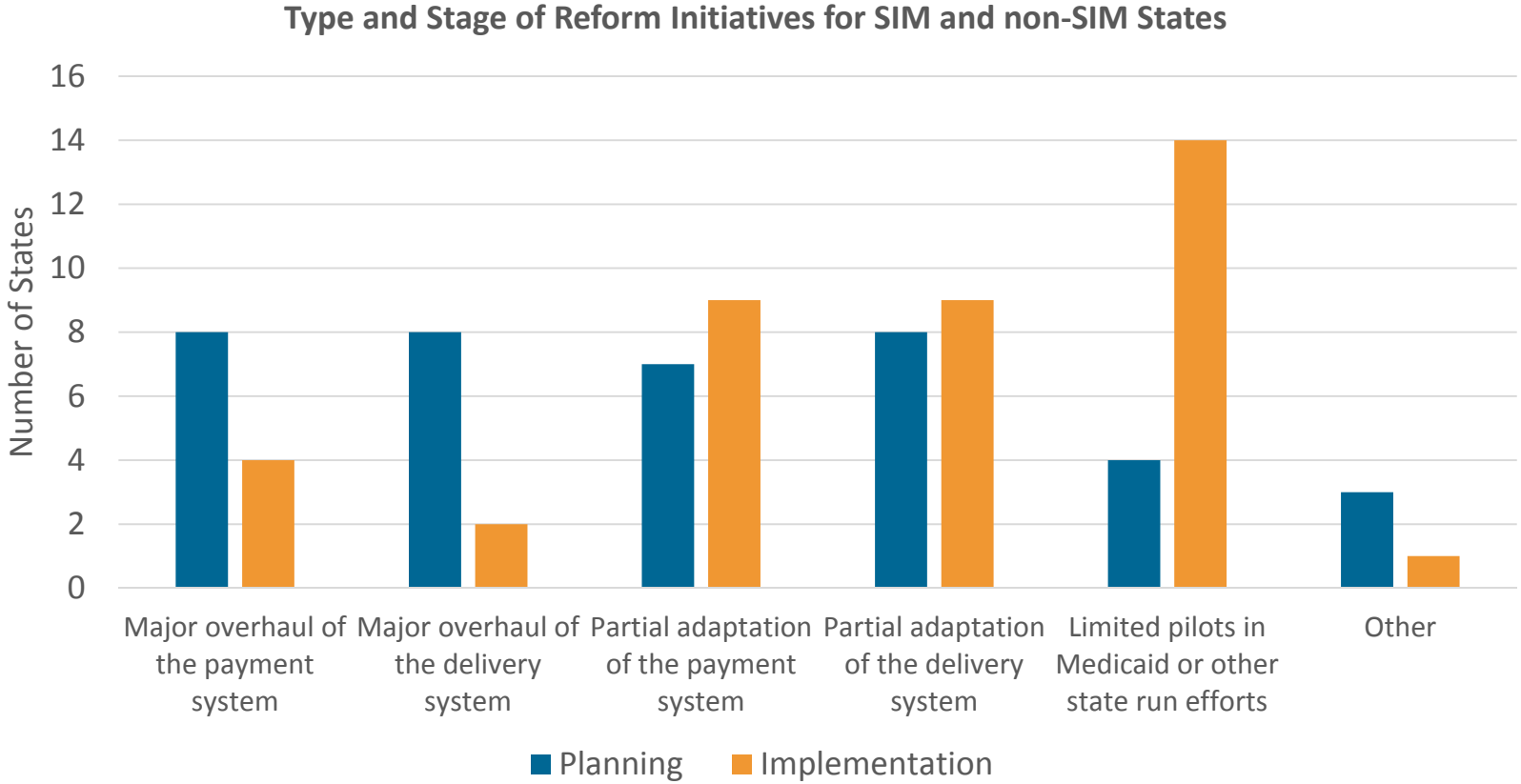
- In July-August 2014, ASTHO surveyed state and territorial health agencies (S/THAs) to assess the needs and current activities of S/THAs in regard to State Innovation Models (SIM) grants and other payment and delivery reform initiatives.
- The purpose of the survey was to understand what types of support (e.g., training, technical assistance, etc.) S/THAs need to be successful in their payment and delivery reform efforts.
- The survey was administered online via Qualtrics.

# Survey Participants

- 43 S/THAs responded, representing a response rate of approximately 70 percent.<sup>1</sup>
  - 24 states reported having a SIM grant
    - Design-14; Pre-testing-3; Testing-7
  - 19 reported that they did not have a SIM grant
  
- SIM Round 2 Applications
  - 28 states reported that they were planning to apply
    - Design-12; Testing-16
  - 15 states indicated that they were not planning to apply

<sup>1</sup> Four respondents did not identify their states/territories; it is possible that these four respondents are duplicative of other respondents who did identify their states/territories. The actual response rate falls between 66 and 73 percent.

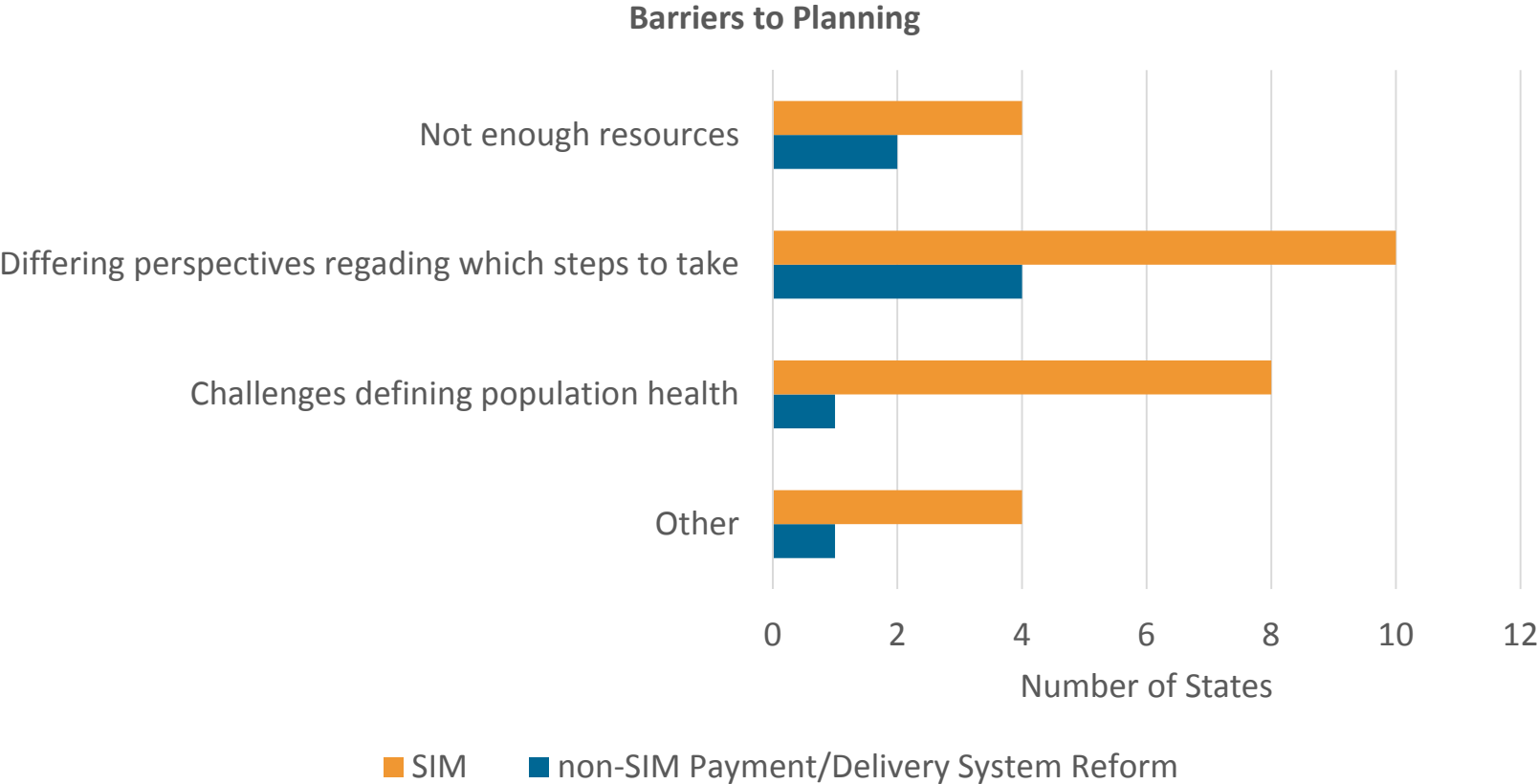
# Engagement in payment or delivery reform initiatives



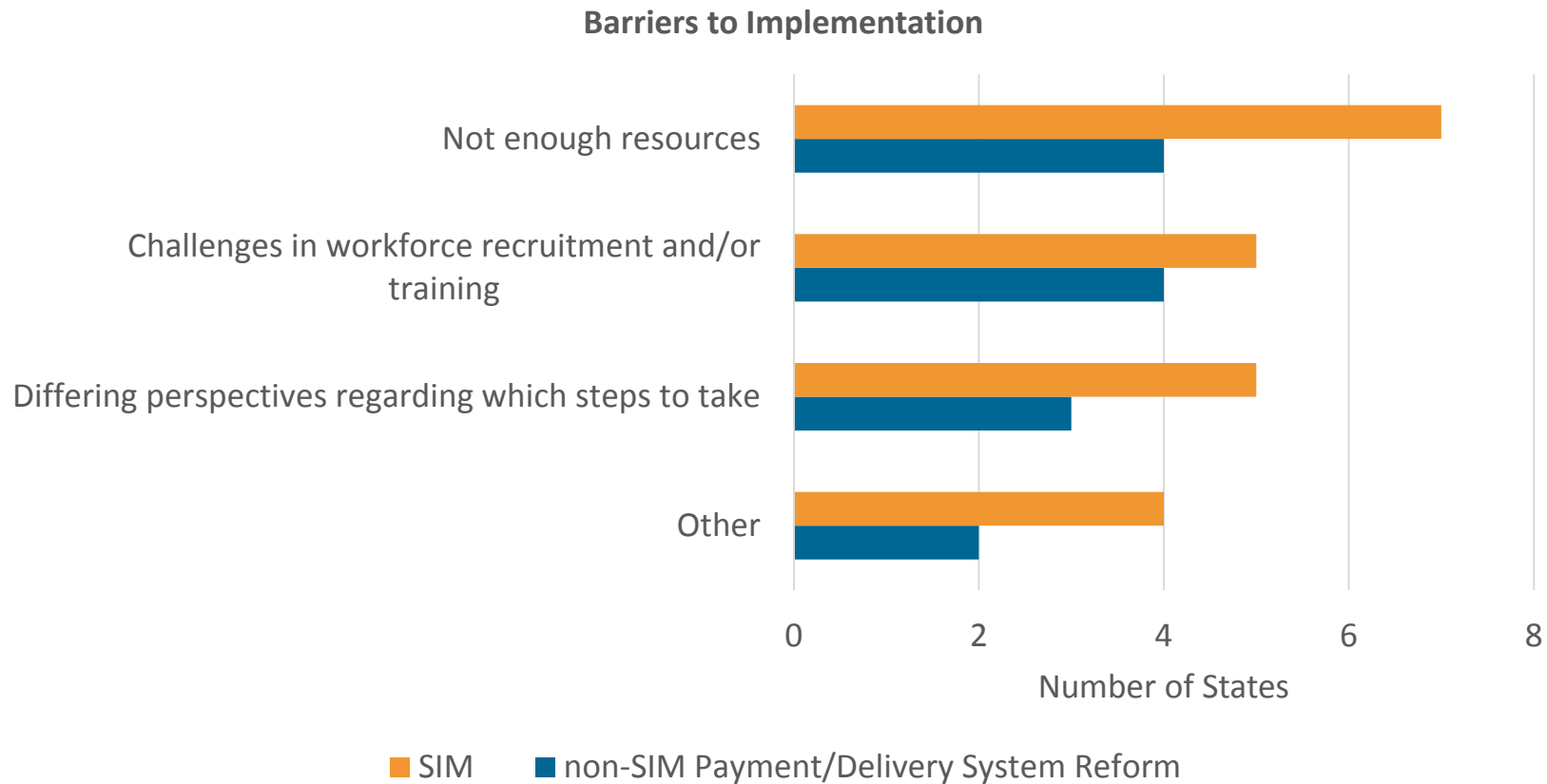
# Successful State Reform Initiatives

- The most common successes that respondents reported were:
  - Formalized partnerships
  - Increased resources to support activities
  - Passed legislation/regulations to support systems changes
- Respondents were asked to assess the reasons for these successes. Key themes include:
  - Leadership commitment of Governor and/or Lieutenant Governor
  - Legislative support
  - Increased/dedicated funding resources
  - Strong partnerships, both formal and informal, between public health, State Medicaid Agency, and public and private partners
  - Inter-agency collaboration and multi-stakeholder involvement/engagement

# Barriers to Planning SIM and non-SIM Payment and Delivery System Reform Activities

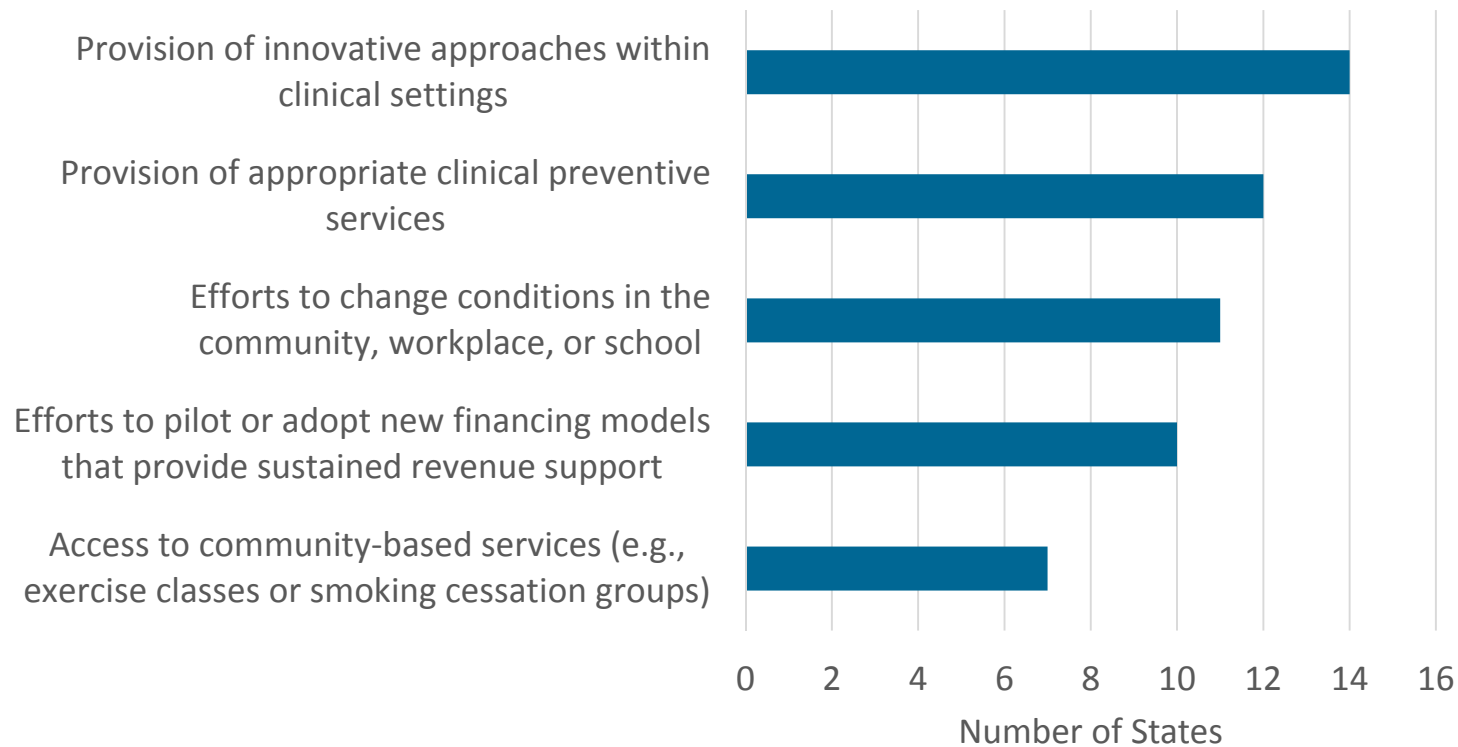


# Barriers to Implementing SIM and non-SIM Payment and Delivery System Reform Activities



# Community-Based Prevention Initiatives

Types of Community-Based Prevention Initiatives





# Future Technical Assistance (TA) Needs

- Survey respondents indicated how useful they thought TA in certain areas would be in planning or implementing payment or delivery reforms in the future.
- The following are the top areas TA would be useful in the future (based on mean scores on a four-point scale with 1 equaling “not useful at all” and 4 equaling “very useful”):
  - Governance and financing models for sustained community improvement (3.55)
  - Understanding how to estimate return on investment (3.54)
  - Linking clinical care to population health (3.49)
  - Language and concepts related to various clinical financing models (3.42)
  - Data or health information (3.38)

# General Technical Assistance (TA) Needs

- Survey respondents indicated their preferred formats for general TA needs (based on mean scores on a four-point scale with 1 equaling “not useful at all” and 4 equaling “very useful”):
  - On-site TA by a subject matter expert (3.67)
  - Peer-to-peer (3.47)
  - Visits to another state with a best practice (3.37)
  - Webinars (3.28)
  - Use of case study materials (3.22)
  - Conference calls (3.19)
  - FAQ forms (3.06)