

Cover Sheet for Example Documentation

Please complete the following form and submit along with your documentation. If you have any questions, please email us at accreditation@astho.org.

The following documentation has been submitted to ASTHO for the Accreditation Library as a potential example of Health Department documentation that might meet the **PHAB Domain 9 Standard 1 Measure 3**.

This document is not intended to be a template, but is a reference as state health agencies develop and select accreditation documentation specific to the health department's activities.

Please note that the inclusion of documentation in this library does not indicate official approval or acceptance by PHAB.

Document Title:	Dashboard						
Document Date:	2016						
Version of Standards and Measures Used: 1.5							
Related PHAB Standard and Measure Number							
Domain:	9	Standard:	1	Measure:	3	Required Documentation:	3
Short description of how this document meets the Standard and Measure's requirements: This print out of two performance measures from the dashboard shows monitoring of performance of the objectives in the quality work plan.							
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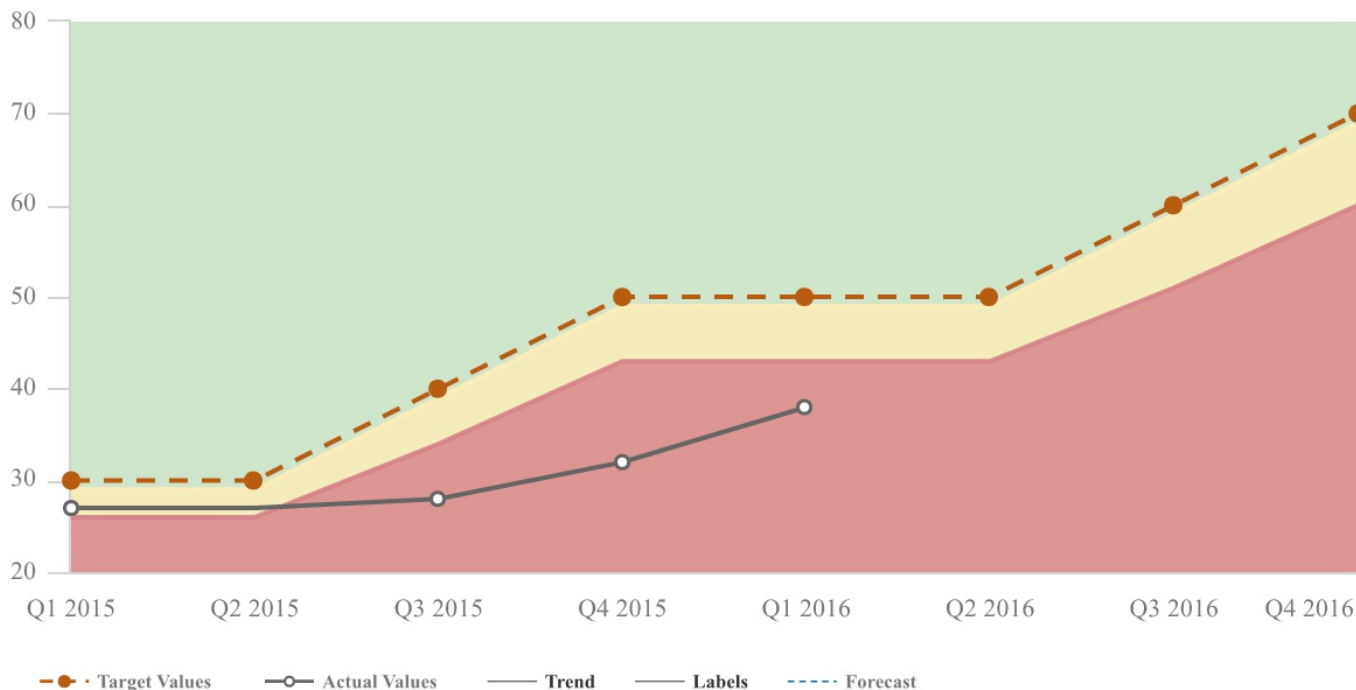
P Performance Management

PM Performance % of DPH programs with performance measures and targets in the dashboard

This print out of two performance measures from the dashboard shows monitoring of performance of the objectives in the quality work plan.

% of DPH programs with performance measures and targets in the dashboard

Data Source: Public Health Systems Improvement



ResultsScorecard.com

Story Behind the Curve

The Connecticut Department of Public Health (DPH) launched its Healthy Connecticut 2020 Performance Dashboard in September 2014 on the home page of the DPH website. The dashboard was initially populated with indicators in the Healthy Connecticut 2020 State Health Improvement Plan (SHIP) and with DPH program performance measures that align with the SHIP indicators. The initial 27% of programs that have targets and performance measures in the Dashboard are primarily those that align with the SHIP. DPH seeks to have all its programs using performance measures and targets utilizing the dashboard by December 2016 and it is anticipated the trend line will increase during that time. The percent has slowly increased as we continue to train programs on a quarterly basis and continue to provide technical assistance. The total number of programs has changed since Q1 2015 as 'program' is more thoroughly defined and the list of programs is revised, we expect the percent of programs with a Dashboard may fluctuate.

Partners

Public Health Systems Improvement - provides training, technical assistance and monitoring of the dashboard

Dashboard license holders - update scorecards within the dashboard on a quarterly basis

DPH program staff - work with license holders to provide program performance measure information, review performance with managers and conduct quality improvement initiatives when needed, all on a quarterly basis

DPH Managers, Supervisors and Leadership - review program performance on a quarterly basis. Celebrate successes and seek opportunities for improvement when needed.

What Works

A performance dashboard is a valuable management tool that can help organizations monitor and improve performance. Dashboards visually depict key data needed to achieve programmatic or organizational objectives. Regular collection and review of this information provides a snapshot of performance that public health staff can use to identify strengths, weaknesses, and/or areas for improvement. Source: Draft ASTHO Performance Dashboard Data Dictionary v7-22-13

Action Plan

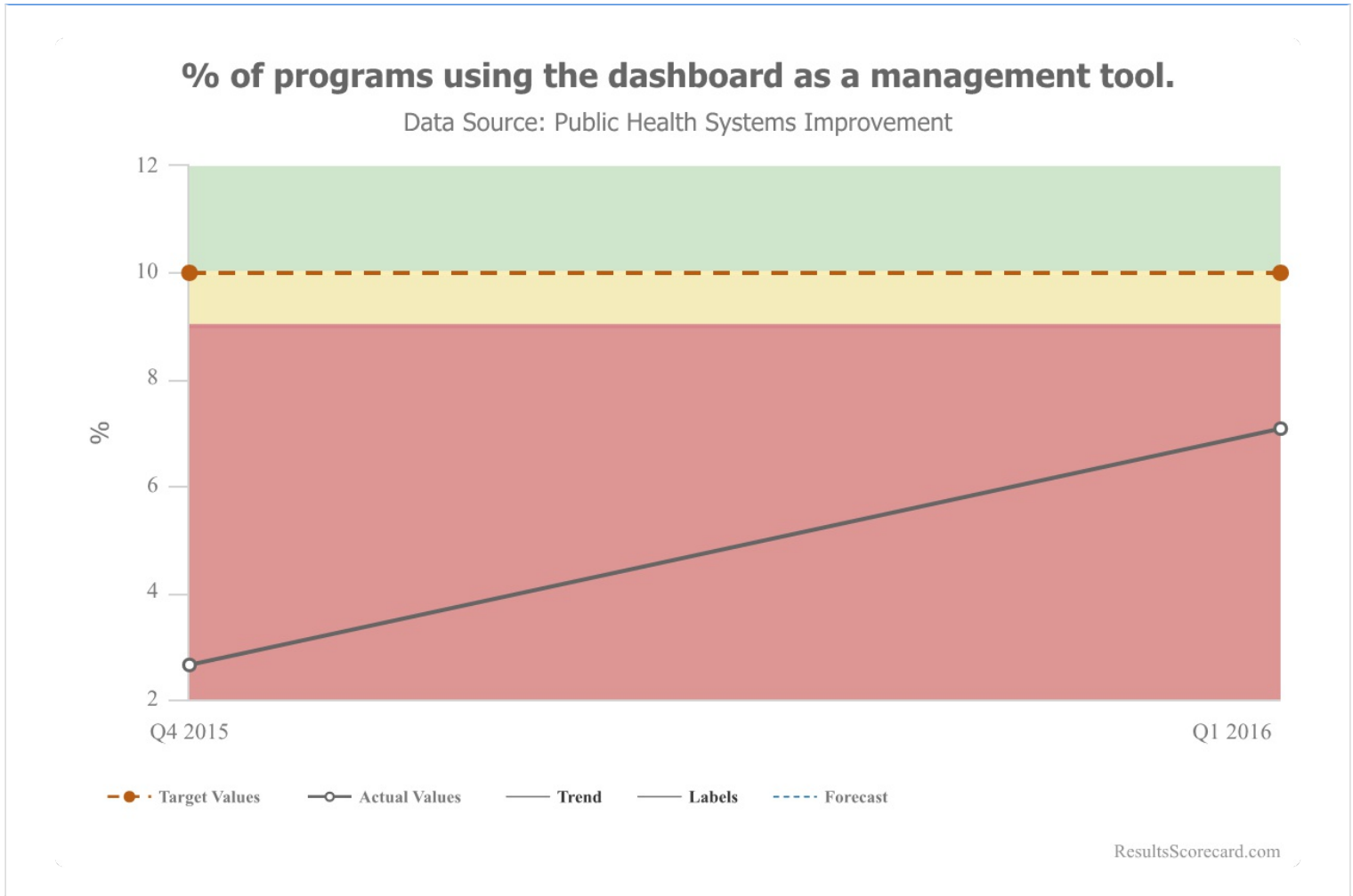
Public Health Systems Improvement will continue to take the lead in DPH to provide training, technical assistance and monitoring of the dashboard. Program staff and license holders will be responsible for entering program performance measure data and information. DPH program staff and managers are expected to use the performance dashboard as a management tool to improve program performance. Opportunities to utilize the Dashboard are provided through presentations at the QI Council, Branch Chiefs meetings, and Public Health Strategic Team meetings.

Actions

Name	Assigned To	Status	Due Date	Progress
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P Performance Management

PM Performance % of programs using the dashboard as a management tool.



Story Behind the Curve

The Connecticut Department of Public Health (DPH) launched its Healthy Connecticut 2020 Performance Dashboard in September 2014 on the home page of the DPH website. The dashboard was initially populated with indicators in the Healthy Connecticut 2020 State Health Improvement Plan (SHIP) and with DPH program performance measures that align with the SHIP indicators. DPH seeks to have all its programs using performance measures and targets utilizing the dashboard by December 2016. The definition of "program" is not yet concrete, and thus the percent may fluctuate as the denominator (# of programs) fluctuates. This percent is reflective of the programs who use the Dashboard as a management tool whether this be at a staff meeting, Quality Improvement Council, Public Health Strategic Team, or Branch Chief's meetings.

Partners

Public Health Systems Improvement - provides training, technical assistance and monitoring of the dashboard

Dashboard license holders - update scorecards within the dashboard on a quarterly basis

DPH program staff - work with license holders to provide program performance measure information, review performance with managers and conduct quality improvement initiatives when needed, all on a quarterly basis

DPH Managers, Supervisors and Leadership - review program performance on a quarterly basis. Celebrate successes and seek opportunities for improvement when needed

What Works

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Action Plan

The Office of Public Health Systems Improvement (PHSI) will continue to take the lead in DPH to provide training, technical assistance and monitoring of the dashboard. PHSI is developing a Dashboard Toolkit to assist staff and managers to review their dashboards and document discussions of that review. Program staff and license holders will be responsible for entering program performance measure data and information. DPH program staff and managers are expected to use the performance dashboard as a management tool to improve program performance.

Actions

Name	Assigned To	Status	Due Date	Progress
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Last updated March 2016