# Resources to Support Your Performance Management Journey

#### **Guides**

- Performance Management Leadership Guide (ASTHO)
- About the Performance Management System Framework (PHF)
- Guide to the Stages of Performance Management (PHF)
- Measuring What Matters (NACCHO)
- Measuring Health Equity for Planning and Performance Improvement (ASTHO)
- Health Equity Performance Measures Toolkit: A guide for local health departments (NACCHO)
- <u>Developing Internal QI and Performance Management Training Modules</u> (ASTHO)

## **Tools and Templates**

- Public Health Performance Management Toolkit (PHF)
  - o Performance Management PDCA Self-Assessment Tools State HD or Local HD
  - o State or Local Turning Point Framework Self-Assessment Tool
  - o Implementation Plan for a Performance Management System
  - o Designing and Utilizing a Performance Management System Communication Plan
  - o Designing Goals and Objectives Worksheet
- Performance Dashboard Tool (ASTHO)

#### **Webinars**

- Performance Management Techniques for Successful Decision-Making
- Operationalizing Performance Management in a Health Department
- Elevating Tools and Resources for Transforming Performance Management
- Performance Management in Environmental Health

### **Trainings**

- Data Visualization for Performance Improvement Learning Series
- Change Management eLearning Course
- Introduction to Process Improvement
- Quality Improvement Learning Series
- TRAIN Learning Network Performance Management Trainings

#### Blogs

- PHIG-Funded Local Health Agencies Model Strong Performance Management Systems
- Eight Considerations For Choosing a Performance Management System

• Improving Performance Management in Licking County, Ohio's Environmental Health Operations

# **Books**

- Trying Hard is Not Good Enough, Mark Friedman
- Government that Works: The Results Revolution in States, John Bernard
- <u>Collaborative Performance Management for Public Health, Amanda McCarty, Sonja Armbruster, John Moran</u>