

MICHIGAN

Susan Moran, MPH

*Senior Deputy Director, Population Health and Community Services Administration
State of Michigan Department of Health and Human Services*



Susan Moran currently serves as senior deputy director, population health and community services administration in the Michigan Department of Health and Human Services. Moran was appointed to this position in May 2014. In this role, Moran reports to the department director and is charged with leading agency-wide efforts to promote and protect the health of the all Michigan residents through surveillance and response to health issues, prevention of illness and injury, improvements in access to care, and promotion of health equity. Areas of responsibility include public health preparedness, infectious disease, epidemiology, vital records, HIV/AIDS and STDs, maternal, child and family health, and chronic disease and injury control.

Moran has more than 30 years of healthcare experience in the public and private sector, including state government, managed care organizations, and hospitals. Her knowledge and experience spans hospital and ambulatory-based clinical nursing, Medicaid managed care procurement, contracting, regulatory compliance, accreditation, and quality management and performance improvement.

Most recently, Moran consulted with public and private sector clients including states, health plans, and professional associations. She assisted with projects involving healthcare policy development, program design, and quality improvement.

From 1998-2013, Moran served as the director of the Bureau of Medicaid Program Operations and Quality Assurance for the Michigan Department of Community Health. In that role, she oversaw the administration of the state's Medicaid managed care program, which provides healthcare coverage to a majority of the state's 1.8 million Medicaid beneficiaries through contracts with licensed Medicaid health plans.

Additionally, as co-director of the Michigan Primary Care Transformation Project, a CMS multi-payer Patient Centered Medical Home (PCMH) demonstration initiative, Moran served on the development team responsible for ushering the project from design to implementation, and led strategic efforts to develop and implement the PCMH payment model for the Medicaid managed care program.

During her tenure with Michigan's Medicaid program, Moran also oversaw collaborative efforts to improve Medicaid health plan performance for a number of clinical indicators. Notably, she led the development of the Medicaid program's quality strategy, which resulted in top health plan rankings for Michigan Medicaid plans.

A licensed registered nurse in the state of Michigan, Sue received her Master of Public Health degree and Bachelor of Science degree in nursing from the University of Illinois.